

YOUR HANDS-ON IT SOLUTIONS PROVIDER...WHEN TIME IS
AN ISSUE, QUALITY NEVER IS...



Results-oriented, hands-on software develop-
ment and IT systems management solutions--
tailored to meet your needs.

That's the HumanTouch.

We believe that people who share a collec-
tive vision and sense of community can get
where they are going faster and more effec-
tively because they are working together and
share a common goal.

GSA SCHEDULE - IT SERVICES # GS-35F-0376N



Technology Solutions (HTTS) has obtained success through our unique, team-oriented approach to IT systems management. Our excellent track record has been earned by developing strong, lasting relationships with clients. We are uncompromising in our mission to understand client needs and develop critical solutions in a timely manner—and meet budgetary constraints.

HTTS provides state-of-the-art solutions to corporate and government clients through our expertise in the development and implementation of telecommunications and information technology systems, including e-government. We are proficient with such technologies as; .Net, Java, Peregrine, EMC, MetaSolv, J2EE, Netcool, Netgrity, WebSphere, AIX, Sun, Oracle, CheckPoint, PeopleSoft and much more.

HTTS' superior capability to attract experienced talent and integrate them into teams—both as leaders and as contributors—in a cost-effective and timely manner, has propelled our growth to over 100% a year.

In 1997, HTTS was founded with the mission of earning trust through the success of our clients—as our customers succeed, so does HumanTouch.

Capabilities

Enterprise Application Integration

- Software Engineering: Java, .Net, J2EE, XML, C++
- Solution Fulfillment: Design, Development, Implementation & Management Consulting for ERP & CRM systems
- Data Warehouse Initiatives: Oracle, Informatica, Redbrick

Enterprise Infrastructure Operations

- Implementation and support for INFOSEC, SAN, Data Center, ASP and helpdesk operations
- Database development and Support (Oracle, Sybase, UDB, and SQL Server)
- Helpdesk and Network Support Services
- Information Security: PKI, Service Directory (PeopleSoft, Oracle and SAP)
- Accreditation and Certification of facilities
- Policy/Practice initiation & documentation
- IT Architecture Design
- Information Assurance & Automation
- E-Commerce & Web Development
- Management Consulting

A CERTIFIED SMALL WOMEN-OWNED COMPANY

PROFICIENT TALENT + QUALITY TEAM WORK =
TOTAL CUSTOMER SATISFACTION

Representative Project Engagements

NEXTEL COMMUNICATIONS, INC.

HTTS is engaged in numerous projects at Nextel including:

- Implementation of OSS Environment utilizing MetaSolv & Netcool; Unix & Oracle;
- Wireless Number Portability Implementation: Java, J2EE, WAP;
- Sales & billing system development and automation: bringing together POS, wholesale, retail, CRM, internet and phone via Java, J2EE, .Net, and C#;
- Providing the full-array of application testing for new systems; and
- Providing support to these and other groups via phone, email and one-on-one user interaction.

FDA - Center for Drug Evaluation and Research (CDER)

Tasked with building a solution to assist the FDA in decreasing the amount of time to market that a product must endure. Facets of the project include re-engineering and migrating from a VAX mainframe to a client-server, web-based solution. HTTS is contracted for staff augmentation and provides full life-cycle design, development and testing for the system and assists in its implementation across 15 FDA centers. Additionally, HTTS provides a team that is consolidating and operating FDA's call centers.

Internal Revenue Service - Booz Allen Hamilton

Contracted by the IRS to develop and implement major modernization of its organization, business processes and systems. HTTS is assisting in this engagement by:

- Performing complex, multi-tier Internet technology integrations, supporting Web servers, developing Internet and Intranet architecture and security protocols, participating in the generation and validation of project requirements and product evaluation criteria documents, and evaluating, testing and implementing COTS products; and
- Providing support to the software development team, developing portal and collaboration solutions using .Net, and providing full lifecycle support in the design, development, testing and implementation of software components.

U.S. Patent & Trademark Office

HTTS provides infrastructure engineering and support to PTO's IT laboratory and go-live systems using Websphere, AIX, EMC, CheckPoint, Java, J2EE and MS Active Directory. Particular tasks include network design and setup, network security, ensuring secure data transmission, providing secure remote access, firewall setup and maintenance and the operation of virtual private networks (VPNs). HTTS brings its knowledge of on-line backup and recovery, enterprise tape backup systems, server clustering, replication server technology, enhancement of UNIX and Intel server performance and load balancing to this project.

IBM Global Services

HTTS built the call center support operations in tandem with IBM in Boulder, CO. HTTS was contracted to staff and assist in the build out of the support call center. The contract called for a completion deadline of eight weeks. We completed the project in six weeks. IBM awarded HTTS a contract for on-going call center support.

IT SYSTEMS:
DESIGN - DEVELOPMENT -
INTEGRATION - AUTOMATION - SUPPORT

HELPING CLIENTS SUCCEED IS OUR MISSION...
PROVIDING LASTING SOLUTIONS IS OUR GOAL

HumanTouch would like to work with you!

We provide IT services and solutions in a variety of industries and have the capability to quickly staff project teams ranging in size from 1 to 50. We also have contracts for on-going projects at several Government Agencies which your organization may benefit from. They include:

GSA Schedule (IT 70) GS-35F-0376N

CIOSP2—sub to BAH

BITS 2; FAA

NSF/ITSS - Sub to BAH

SETA 3, Patent Trade Mark Office - sub PPC

FDA Sistr and Trust - Sub to BAH

ECS 3 - sub to CDWG

IRS TIPSS 2 - Sub to BAH

NSA Trailblazer - Sub to Telcordia

Contact us Today and find out how we can help you Succeed!



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